

# Three simple ways to prescribe

## Ready to prescribe?

Just e-prescribe, fax or call in your patient's prescription to Optum® Specialty Pharmacy. We'll handle the rest.



**E-prescribe** using this information: 1050 Patrol Road Jeffersonville, IN 47130

**NPI:** 1083045140 **NCPDP:** 1564930



**Fax** the form to 1-877-342-4596



Call 1-877-445-6874

#### Once we receive the prescription, we will:

- Complete a benefits investigation and prior authorization
- Aid patients in obtaining financial assistance programs
- Manage appeals if prior authorization is denied
- Coordinate medication delivery

#### What we need

All prescriptions require:

- ☐ Photo copy of all insurance cards (front and back)
- ☐ Patient's full name and date of birth
- ☐ Diagnosis and diagnosis code
- ☐ Quantity of number of refills
- ☐ Prescriber signature and date
- ☐ Prescriber's name, phone number, address and NPI number (for NP and PA supervising physician NPI)

### Information that helps

These items reduce the need for follow-up:

- ☐ Patient demographics (gender, address, phone number)
- ☐ Chart of progress notes and pertinent labs
- ☐ Tried and failed therapies
- ☐ Current medications and known allergies
- ☐ Previous approval through insurance or copay assistance (if applicable)
- ☐ Alternate contact information and consent

Access and reimbursement for specialty medications can be complex. We're here to help.



optum.com

All Optum trademarks and logos are owned by Optum, Inc. All other trademarks are the property of their respective owners.

© 2020 Optum, Inc. All rights reserved. OPT3265997\_200814

Diplomat Specialty Pharmacy® and Diplomat Specialty Infusion Group® are now part of the Optum® family of pharmacies.